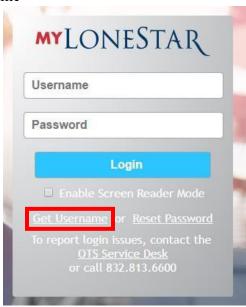# Did Not Receive Username or Student ID Number
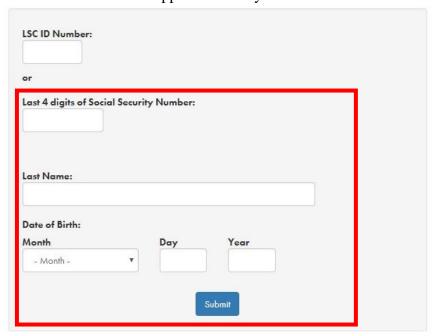
1 – Visit the MyLoneStar log in page:

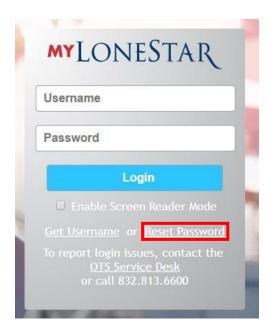**https://my.lonestar.edu/psp/porprd/?cmd=login**

2 – Click on the "Get Username"

3 – Enter the last four digits of your Social Security Number, your Last Name, and your Date of Birth. Then hit submit. A screen will appear that has your Username. SAVE this information.

4 – Return to the log in page and click on the "Reset Password"

5 – Enter your username or LSC ID number and hit submit. If you have never created a password, this will prompt you to do so. If you have already created a password, you will be required to answer the security questions you created.

You now have your Username and Password. **To access your student ID number** log in to your MyLoneStar account. Click on the "Student" box, then under "Profile" you will see your Student ID number.